

CHAOS



**TICKET SALE CLARIFICATION
&
REFUNDING POLICY**

#HCPP21

July 1st, 2021

Dear #hcpp21 lovers,

We would like to clarify the terms and conditions of the HCPP21 ticket validity, its refund policy and all the security measurements to ensure the smooth running of the HCPP21. As much as we plan to make the HCPP21 primarily a physical event, all the necessary precautions have to be taken into consideration.

In the case of a third pandemic wave rising, **anonymous** Covid-19 testing organized and provided by the HCPP will be mandatory for entering the premises.

In the worst case scenario, we (and we mean us as organizers and you as attendees) need to adapt and bring the best out of a bad situation, hence switching to the virtual world. We understand this may be inconvenient for some of you since one of the things we all love the most about the HCPP is meeting in person and engage with people in interesting conversations that may lead to new opportunities in life. We are looking at the best options to make up for the lack of physical interaction in case the event turns out to be fully online. What we know for sure is that HCPP21 will happen.

Individual tickets are valued at €200 - €500 and they are non-refundable. The cost of HCPP production is the same whether we do it in the physical or virtual world. We are taking into account all the risks involved in terms of organizing the HCPP. This is a difficult time for everyone, and we had to make tough decisions in order to sustain the event in the usual format and timing. We are still looking forward to your kind support and we deeply thank all of you that you are still here.

Kindest regards,
Paralelní Polis